

Dear Lyfestyle Member,

On behalf of all of the Lyfestyle Experiences Team, have a safe and wonderful festive season.

You deserve it!

### COMPETITION

To celebrate the coming of 2021, the team at LYFESTYLE EXPERIENCES are giving away **ONE night ACCOMMODATION for TWO People** at our new 5-Star Hotel partner in Melbourne.

See below to ENTER.

## 2020; what a year!



For many of us, 2020 restricted our livelihoods and freedoms like never before. As we come to the end of an unforgettable year, our team look forward to moving cautiously into the future, hoping for brighter days and once again freely enjoying the company of friends and family as we celebrate the finer things in life.

At Lyfestyle, it has been a tough road, however our resilience is strong and the wheels have slowly been turning, working to improve and rebuild in readiness for a 'new world' in 2021 and beyond.

# BOOKINGS in 2021



For many Lyfestyle Experience customers, local and international restrictions have caused unprecedented cancellations and postponements.

We have had to re-group as a team, and have unfortunately had to say goodbye to some valued experience partners.

Moving into 2021, the landscape is clearer, yet we are mindful it can change and we will continue to support you.

Please bear with us, we are determined to deliver on your package where possible or seek an alternative to your satisfaction.

We will continue to add new experience partners available to all Lyfestyle customers and provide updates accordingly.

We have some advice to take into the New Year. <u>Please click here to read our Director's letter</u> for 2021 Bookings.

### **NEW HOTEL PARTNER & COMPETITION**

For all our 5-star Melbourne Hotel package guests, we have launched a new partnership with the LANCEMORE Group and have begun to welcome guests to their newly renovated CBD location.

A wonderful location at the top end of Chinatown and a rooftop bar to enjoy!







### COMPETITION

Open to all Lyfestyle Experience Members and their family and friends, we are giving away

 One Nights' Accommodation for 2 People at the 5-Star Lancemore Crossley Hotel with Roof top drinks



#### TO ENTER:

Follow our Instagram account: <u>@lyfestyleexp</u>

Like our 5-Star Hotel Stay competition post

Add in the comments 'I want to win' and share with a fellow Instagram friend by tagging  $@\langle friendname \rangle$ 

We will draw the 5-Star Stay winner at 5pm on Friday 22nd January, 2021.

Conditions apply.

### **OFFICE HOURS**

Our team will be taking a break from the 23rd of December.

The bookings@lyfestyle.com.au email will not be monitored until 11 January 2021.

However please continue to submit your bookings requests online -

CATEGORY 1 – IN-HOME Experience Packages https://www.lyfestyle.com.au/in-home-booking-request-form/

# CATEGORY 2 – GENERAL Experience packages (non-home based, yet not travel) <a href="https://www.lyfestyle.com.au/experience-booking-request-form/">https://www.lyfestyle.com.au/experience-booking-request-form/</a>

CATEGORY 3 - LOCAL HOLIDAY (Australian) Travel

https://www.lyfestyle.com.au/local-holiday-booking-request-form/

CATEGORY 4 - INTERNATIONAL TRAVEL

https://www.lyfestyle.com.au/international-bookings/

Should you have an urgent matter please call 03 9497 2961 to leave a message or email <u>simon@lyfestyle.com.au</u> for a response within 24-48hours.

Thank you.

Thank you for your patience and understanding this year. Have a truly wonderful festive season!

